

# Fulfilment



Our fulfilment solutions provide a truly integrated service for both your offline and online sales. Use our economies of scale to save money and reduce worry over staffing issues, warehouse space, and supplier deliveries. While we're 100% focused on fulfilling your campaign, you can concentrate on what you do best. With vast warehousing space and the capacity to send out tens of thousands of mixed consumer parcels a day we look after your deliveries with confidence.

We are able to work to your processes with our flexible business rules based software and offer as part of your campaign customized letters for insertion into all packages if necessary and Quality Assurance throughout all procedures, we utilize a comprehensive set of Metric Measurements to continuously gauge how we are performing. These Metrics help us measure the accuracy of our receiving, picking, packing, shipping, inventory, order preparation, order turnaround time, and more. These measurements help ensure that your inventory and your orders are accounted for and processed efficiently and on-time.

- Customer support centre
- Pick, pack and ship
- Secured payment collection
- Web and response fulfilment
- Shopping basket integration
- Back ordering and part shipments
- Returns handling and management
- Batch traceability stock control
- Integrated carrier solutions
- Supplier/procurement management
- Leaflet/letter insertion